

## **Reduce General Liability Claims**



## Reduce GL claims by:

- 1. Use extreme caution when working around glass windows or cars
- 2. Spend extra time training the operators of line trimmers, mowers, and edgers. Line-trimmers cause 61% of our broken window claims, mowers 30%, and edgers 9%, a total of \$10,000 this season.
- 3. Never operate a mower without a guard or deflector in place
- 4. When operating a mower, use extra caution around any obstacle, or on a slope. Damage to buildings, cars, and fences are common accidents

## Things to keep in mind:

- The length of the cord should not exceed 4.5" out of each side of the head making the total length of the cord 13" (4.5" + 4.5" + 1" for the knot + 3" for the head = 13")
- When using a line trimmer the head of the trimmer should never touch the ground
- Always do the line-trimming after the area has been cut with a mower to avoid unnecessary line-trimming
- Maximum cord size is .130 Diameter cord for our Line-trimmers
- Our line-trimmers are designed to be used with only 1 line (2 ends)
- Never remove the safety guards on any equipment
- When mowing, always have a guard in place (blade blocker, mulch kit, grass catcher, or stock guard)
- Inspect the area for rocks or other debris that could be thrown by a line-trimmer, mower, or edger
- If a site has a severe rock problem, suggesting an enhancement to correct the problem serves two purposes; the obvious enhancement sale, and also it helps minimize our liability because we acknowledged a problem and provided a solution to it even if it was not accepted



## Avoid these common mistakes:

- Scalping the turf with a line-trimmer
- Excessive line-trimming around mulch rings or beds that is not needed
- Using a line-trimmer to "edge" beds or tree rings
- Operating a mower without a deflector guard or grass catcher in place
- Running line-trimmers or edgers at full throttle all the time
- Operating a mower on a wet slope or at a fast speed where there is a potential to hit and/or damage something



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Proper Cord Length and Guard